



eRespond: Localisation

eRespond has been designed from the ground up to run in any Global environment. It has been designed to accommodate the following:

- Country Specific Languages
eRespond has been translated into various languages including Slovak, Polish, Thai
- Utility Specific Text
Each utility can modify labels in eRespond to meet their needs
- Tools are provided to translate all system specific reference data e.g. Outage status ('In Progress')
- Tools are provided to load Utility specific reference data e.g. Trouble codes ('No Supply')

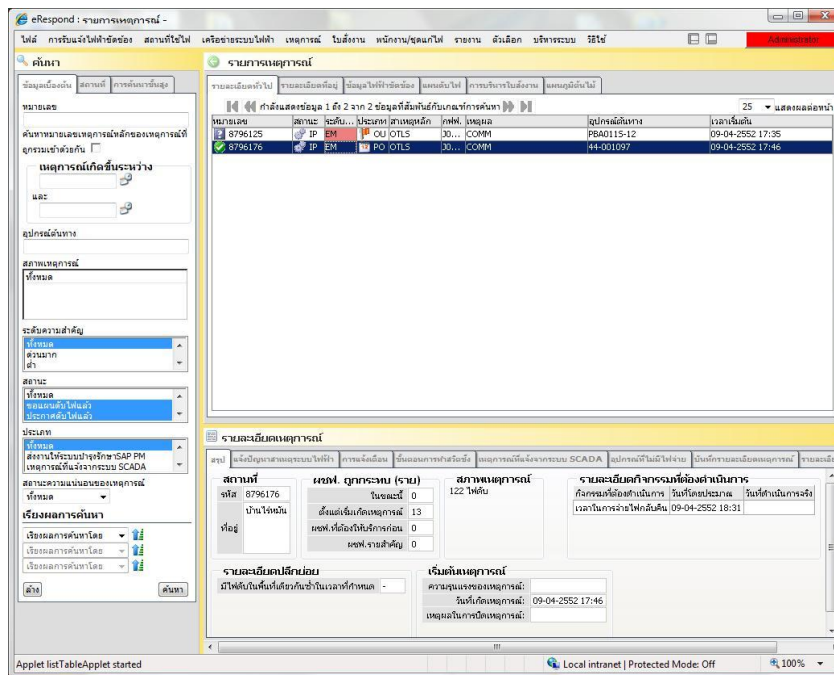


Figure 1 Thai Version

eRespond is also highly configurable. The Administration menu allows the utility to system settings for example number of calls to create a fault, max number of hours a resource can work over 24hours etc...



Software Solutions for Utilities

Further Information

This is intended to give a brief overview of localisation in eRespond. For further details:

LET Systems
National Software Centre,
Mahon,
Cork,
Ireland

Tel: +353 21 2309328

Email: info@letsys.com

Website: www.letsys.com