



Software Solutions for Utilities

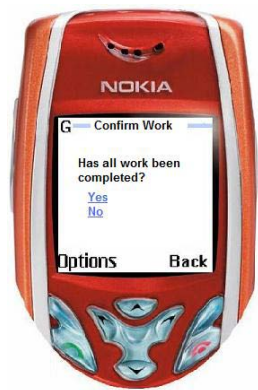
eRespond: Mobile Workforce Management

eRespond: Mobile can be configured to meet each utilities needs. We provide 3 different mobile clients these can be used in conjunction with each other or as stand alone systems.

Basic Client

This allows a mobile resource access to the limited client features of eRespond. It works based on SMS and WAP. Its features include

- Progress Work Orders
- Close Work Order Record Outage Report Information
- Update Milestones e.g. Estimated Time Of Restoration
- Update Availability periods

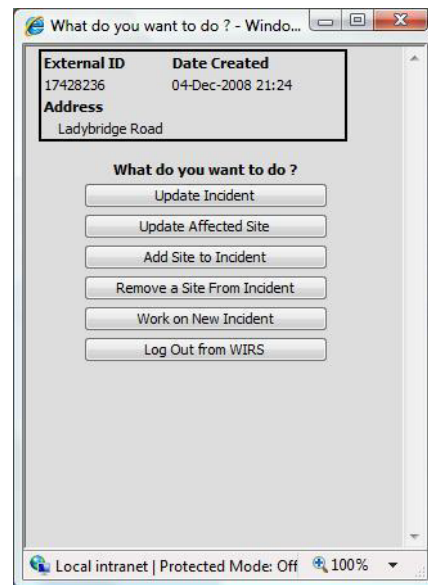


Basic Client :- SMS & WAP Solution

Standard Client

This allows a mobile resource access to client features of eRespond. This works using GPRS or via WiFi.

- Create Work Orders
- Restore Devices
- Remove Devices incorrectly associated with the outage
- Add Devices that should be part of the outage



Standard Mobile Client :- Windows Mobile

Advanced Client

This allows a mobile resource access to the full client features of eRespond. . This works using GPRS or via WiFi. Its features include Standard Mobile Client Features plus the following:

- View on the network 'As Built' and 'As Operated' using Schematic, Hierarchical and Spatially
- Spatial view of work orders, events (outages & planned outages), trouble tickets etc...
- Record Switching operations including Cuts & Jumpers
- Generate Alarms for Dispatchers
- Create Manual Outage
- Group Single No Supply Trouble Tickets manually into outages



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Further Information

This product is intended to give a brief overview of the main functions and benefits of eRespond. For further details:

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