



Software Solutions for Utilities

eRespond: Report

eRespond: Report comes preconfigured with an executive dashboard and standard reports. We can provide additional reports to meet a utilities needs.

Executive Dashboard

This provides a overview of the data eRespond is monitoring. Its features include:

- Customers Awaiting Restoration
- Unplanned Outages by Region
- Customers off supply by Region
- Resource Availability by Region
- CAIDI and CAIFI year to date

Percentage of customers who have been restored within preconfigured time ranges for the current month



Executive Dashboard

Standard Reports

eRespond: Report comes with over 50 reports. These can be broken down as follows

- Regulatory Reports
- Network Performance Reports
- Outage Analysis Reports
- Resourcing Reports
- Crew Performance Reports
- Work Order Reports
- Outage Costing Reports
- Call Handling Reports

Local Office	Total Customer Interruptions	Total Customer Interruption Duration	CAIDI
Alexandra	0	0	0.000
Hursthill	1827	747818	409.314
Lenasia	0	0	0.000
Midrand	0	0	0.000
Randburg	0	0	0.000
Rooseb	0	0	0.000
Rooseport	0	0	0.000
Siemert	7790	1070350	137.261

CAIDI Report

Reports can be saved in the following formats

- Webpage
- Excel (Formatted)
- Excel (Comma Separated)
- Adobe Acrobat
- Work