



Software Solutions for Utilities

Respond: Premise Management

eRespond Premise Management module stores customer, premise details.

Historical Information

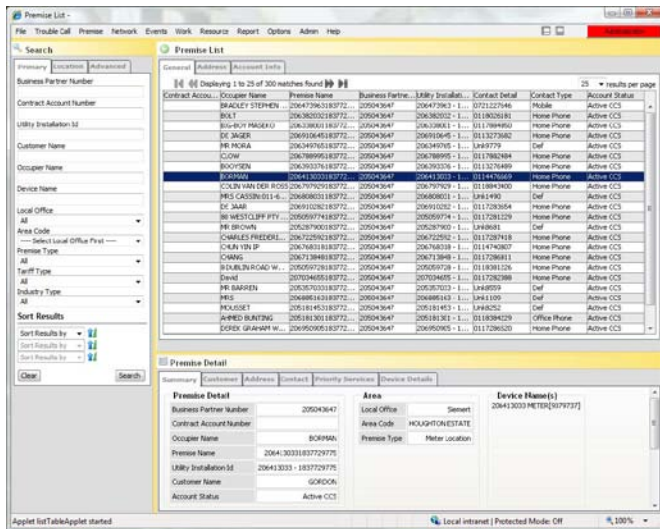
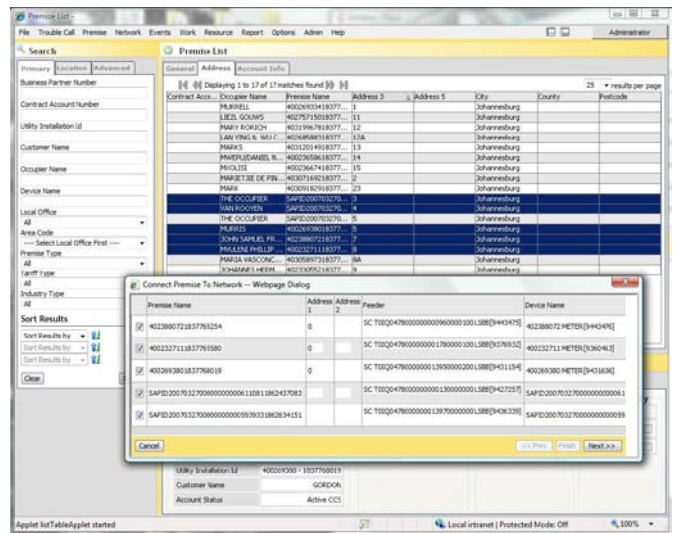
The system integrates with eRespond Event Management Module or to a third party system to allow a user to view all the outage and planned outages a premise has been associated with. It also allows a user to view all of the contacts with the premise.

Features

- Premise Details including
 - Account Status
 - Contact details
 - Key Account
 - Priority Services
 - Meter(s)
- Customer Details
- Premise to Network Configuration
- Historical Calls
- Historical Outage/Planned Outages
- Full Audit Trail

Connect and Correct Premise to Network Link

The system allows a user to select a range of premises and connect them to a network device. This data can be exported to third party systems



Premise List

Further Information

This product is intended to give a brief overview of the main functions and benefits of eRespond. For further details:

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