Software Solutions for Utilities

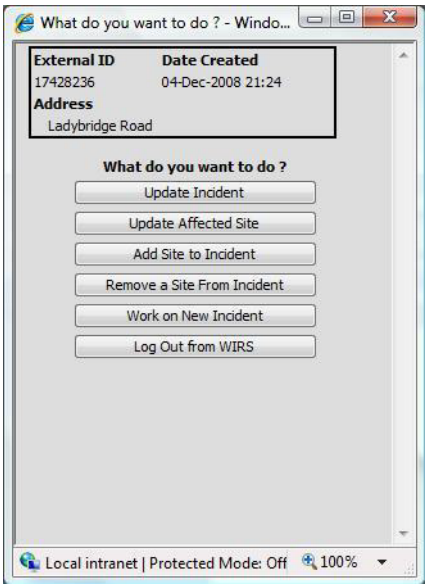
eRespond: Mobile Workforce Management

eRespond: Mobile can be configured to meet each utilities needs. We provide 2 different mobile clients these can be used in conjunction with each other or as stand alone systems.

Standard Client

This allows a mobile resource access to client features of eRespond. This works using GPRS or via Wi-Fi.

- Create Work Orders
- Update Incident
- Add/Remove Sites
- Update affected Site

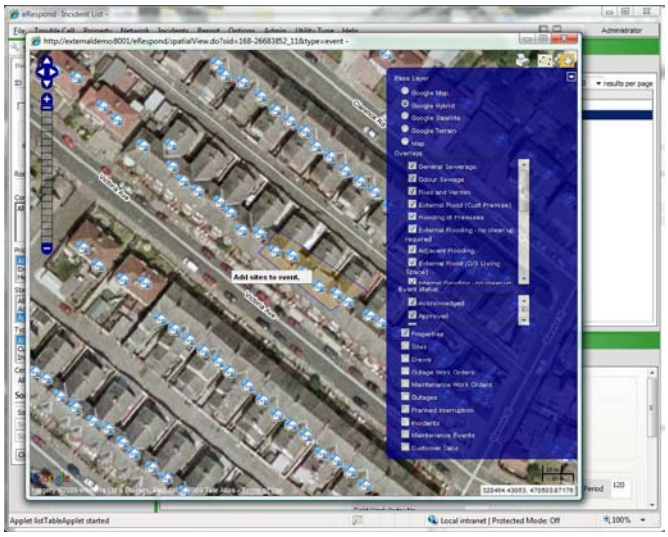


Standard Mobile Client :- Windows Mobile

Advanced Client

This allows a mobile resource access to the full client features of eRespond. . This works using GPRS or via Wi-Fi. Its features include Standard Mobile Client Features plus the following:

- View on the network using Schematic, Hierarchical and Spatially
- Spatial view of work orders, incidents, trouble tickets etc...
- Generate Alarms for Dispatchers
- Create Manual Outage
- Group Trouble Tickets manually into outages
- Progress Incident



Adding Sites to a outage

Further Information

This product is intended to give a brief overview of the main functions and benefits of eRespond. For further details:

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